# ReadyLog Professional Phone Recording Server Quick Installation Guide (QIG) Model:RL-M Series

Thank you for purchasing ReadyLog Digital Voice Recording Server. ReadyLog is stand-alone and PC less recorder which supports 1-16 PSTN lines simultaneously recording. It comes with 32GB flash disk and more than 950 hours Inbound or outbound telephone calls can be recorded by schedule recording or automatic channel recording. Device can use for REAL TIME or LIVE CALL MONITORING using internet.

#### Package Includes:

- 1x ReadyLog Professional Phone Recording Server
- 1x12VDC,2A Power Adapter with a Power Cord
- 1x pcs RJ45 LAN Cable
- 4x pcs RJ45 Plug (head only )
- 1x 0.6 m long 4xRJ11 Plug to RJ45 Plug Phone Cable (This is phone line cable, not Ethernet cable. RJ45 interface are widely used because RJ45 Jack and Plug are easily available in market and economical.).
- 1 x Telephone Socket Splitter
- 1x Warranty Card
- 1x Quick Installation Guide

If any of these are missing, please contact local store where you purchased the device or visit our website to download latest QIG or firmware.

#### Hardware Installation:

- Connect LAN port of ReadyLog to LAN port of your PC or Notebook.
- Connect WAN port of ReadyLog to ADSL.
- Connect RJ45 Interface of the provided cable to Phone1 on the rear side of ReadyLog. And connect another end of RJ11 Interface to Telephone Socket Splitter.
- Connect PSTN line to Telephone Socket Splitter.

# I. LOGIN ADMIN

# A: ADMIN

# 1. Creating Account:

# Admin Password Changing

- Click Modify button to change admin password, My Zone (individual storage quota size), Web Access. Click Modify button again to save the change.
- If you see "Update successfully" after pressing Modify button that means change is saved.



# Create New User:

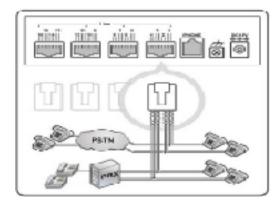
- Click Add button to create new user account and provide password, My Zone (individual storage quota size), Web Access. Click Add button again to save the change.
- If you see "Update successfully" after pressing add button means change is saved.
- If you want to delete user account, select Row and enter Delete button.
- If you would like to modify user account, Click Modify button and change parameter. Click Modify button to save change.

# Modification and Deleting User Account

Click Modify and enter detail to modification of user account and Click Modify again to save change. Select Row and Click Delete button to delete user account.

(Telephone Socket Splitter and 0.6m long RJ45/4xRJ11 cable are supplied for demo purpose only. In real application, there will be directly paring on the wires.)

ReadyLog comes with internal Built-in 32GB flash disk. For external back up, connect FAT32 format USB storage to USB ports of the device (Maximum capacity is 2TB SATA HDD USB storage).



# **RJ11 Plug to RJ45 Plug connection**

Plug in power adapter and power on the device.

Hereby is Login Information:

Default Parameters:

Default IP Address of DHCP Server: 192.168.22.1

Default Login Name: admin

Default Login Password: 000000

Load Default: Reboot and restore all setting to factory default pushing **Load Default** button for 5 seconds.

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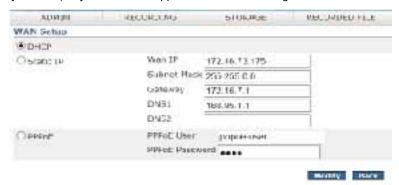
# 2. Permissions

User can be Allowed, permit Limited Access or Forbidden into System, Recorded File and Real Time Monitoring using Permissions button. Limited button has various option.

# 3. WAN Setup

Device supports remote monitoring and management using internet. Click WAN Setup button. Current DHCP WAN IP will be displayed in this page and fill require information for fixed IP or PPPoE.

Use Modify button to setup Static IP or PPPoE. This information will be provided you by your ISP (Only IE Browser supports remote monitoring and download ActiveX.)

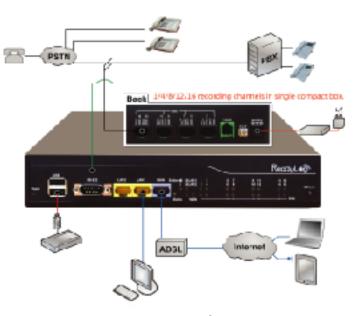


# B: RECORDING

Go to basic setup page for recording setup. Only after setting basic, you can go to channel recording or schedule recording.

# 1. Basic Setup

- Select Caller ID Signal Type. Different countries often use different caller ID type.
- Select Caller ID Detection Record Gain number. If Caller ID Signal Type could not detect
  by device, it will find signal.
- Changing AGC (Automatic Gain Control), user can adjust signal levels. AGC effectively reduces the phone volume if the signal is strong and raise it when it is weaker



# Model:RL-M Series

# **Login Web GUI**

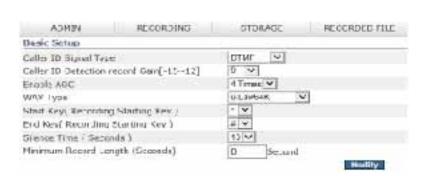
After your computer obtains IP address from ReadyLog (using DHCP), please open your IE browser and type default IP address **192.168.22.1** in address bar.

Enter default Login Name and Password.

Login Name	
Login Password	

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# 2. Channel Recording

Admin can enable or disable recording and enable or disable alert in each channel. Admin can provide name of each channel. Admin need to select Recording Status Enable to record conversation.

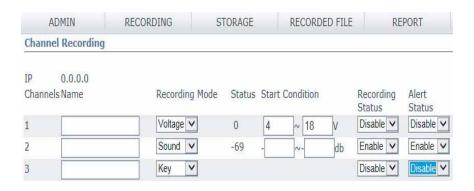
# Automatic Channel Recording

Multiple channels automatically start recording simultaneously when voice or line voltage activate.

Select Recording Type or Mode on each channel.

- Sound Mode: Recording is triggered by Audio volume level on the Tip-Ring Terminals. Different countries and telecommunication companies often have different volume db level on Tip-Ring Terminals. Set the volume level according local Telco standard. When device notice this volume level, recording starts. Selectable range of db level is between -28 and -55db.
- Voltage Mode: Recording is triggered by voltage level on the Tip-Ring Terminals.
   Different countries and telecommunication companies often have different voltage
   level on Tip-Ring Terminals. Set the voltage value according local Telco standard.
   When device notice this voltage, recording starts.

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#### Manual Recording

During phone conversation, Admin can record conversation manually. Admin need to setup keys first.

**Key Mode**: For manually recording, user can select KEY Type. During voice conversation user can press the Start Key (\*) to record and to end recording he can press the End Key (#) on Telephone Set .Any keys can be set as recording or end recording.

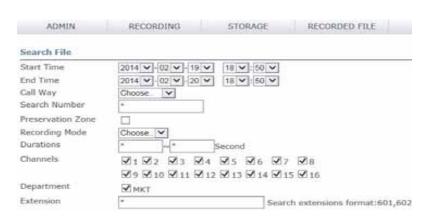
# 3. Schedule Recording

User can record conversation in his intended schedule. Select Recording Day and Channel first than Click Modify button.

Select Period you would like to record and modify button to save .There are five Recording Time.

Click Holiday Submit button to setup Holiday (Holiday period conversation will not be recorded.)

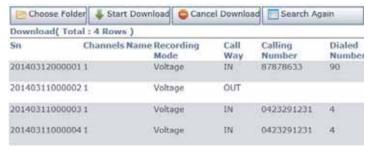
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# Download Recorded File

If you would like to download files, select download during search.

- Select interested in files from searched list and Click See Download List
- Click Download button.
- System will ask you to download ActiveX .Download it and Click Install Shell to install ActiveX.
- Download Webcall from us.
- Create new Folder or Choose Folder to download file.
- Click Start Download button to start downloading.





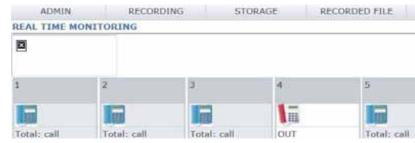
# C: STORAGE

# Internal Storage

ReadyLog comes with 32GB Built-in storage. Select Max. Space Percentage and Boundary Max. Space Percentage Cycle Zone. System starts deleting WAV files when the used space is over the assigned percentage limit.

#### **D: REAL TIME MONITORING**

Click **REAL TIME MONITORING** button and Click red color Phone Icon to listen live conversation. System will ask you to download ActiveX, please download. And also download WebCall from us.



Note: Only Red Color Phone Icon is communicating live.

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# 5. Delete Log

WAV files can be searched using above combinations and delete. All recorded Data can be seen in Built-in storage if you go to Cycle Zone.

# **II.LOGIN USER**

Type login name and password and follow GUI.

# LED Info:

Led /Color	Status	Description
Power	ON	Power is connected.
LAN1	ON	LAN1 is connected PC/Notebook.
LAN2	ON	LAN2 is connected PC/Notebook.
Status	Flashing	Flash every 3 to 5 seconds indicates
		device is working.
Online	ON	Built-in software is working OK.
WAN	ON	WAN is connected
Line 1~n	ON	PSTN 1~n line active recording

Technical Specification:

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RL-M Series
ReadyLog Professional Phone Recording Server
2x USB ports for external USB storage backup.
1x RS232 interface to connect PBX
2x LAN ports to connect PC/Notebook
1xWAN port to connect internet
4xRJ 45 line ports
Off Line push button
Power Led, LAN 1, LAN2 ,Status, Online, WAN, Line
1~16
Load Default button
DC12V,2A
32GB flash disk internally Built-in
Software is Built-in. No driver is required.
1Kg
240x163x53/mm (plastic housing)
Power Adapter, LAN cable, RJ45 head, 4x RJ11 Plug
to RJ45 Plug phone cable, Telephone Socket Splitter
CE, Comply RoHS

# **E: RECORDED FILE**

# 1. Cycle Zone

All recoded WAV files are seen in Cycle Zone GUI Page are from latest 24 hours. Maximum number of files can be seen are 1000 rows. When files are exceed Max. Space Percentage limit, system will automatically delete recorded WAV files from Cycle Zone to free up recording space.

Move important file to preservation Zone or My Zone to save from deleting.

Select files and execute action to move files to Cycle Zone or My Zone or to delete.

Click play button to listen recording.

#### 2. Preservation Zone

Select files and execute action to move files to Cycle Zone or My Zone or to delete. Click play button to listen recording.

# 3. My Zone

WAV files in My Zone is private file (personal file). Other user cannot access it .When user move files from Cycle Zone to My Zone, moved record can be seen in Cycle Zone. User can delete that record in Cycle Zone. Than My Zone file will be perfectly private

Select files and Execute to delete it.

Click play button to listen recording.

# 4. Searching Recorded File

WAV files can be searched typing requirement in search field.

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# Varning!

ReadyLog comes with internal Built-in storage. User must push Off Line button about 5 seconds and wait till Online LED flash first and Online LED Off. Suddenly plugging out power plug without pushing Off Line button may damage Data in the storage.

# Tech Support:

If device is not working, please check

- Whether device obtained IP address via DHCP.
- Whether WAN connection information is correctly typed.
- Whether Phone 1 port is connected for 4 lines M Series and Phone port 2 is connected for 8 lines.
- Whether cables are connected properly.
- Whether you are using IE Browser and ActiveX is downloaded.
- Whether WebCall is downloaded.
- Whether Caller ID Signal Type is selected as local Telco standard.
- Whether inserted external USB device supports FAT32 format.

# Remarks

- Support IE Internet Browser only.
- Download ActiveX and WebCall.
- Support FAT32 USB storage only.

www.allwin.com.tw